

Christmas Resources 2025

Version 2 – updated 10/12/2025

ruils
independent living

Organisations & activities open during Christmas

Churches Together, Teddington

Each year Churches Together in Teddington organise a Christmas Day Lunch for those who would otherwise eat alone on Christmas Day from 10:45am – 3:30pm. Held at Elleray Centre in Teddington. There will be entertainment, mince pies and other refreshments plus a chance to join in Carols and other activities.

Transport can be provided for those who need it. Booking required.

Telephone	0208 977 7733
Email	christmas25@stjohnshamptonwick.org

Never Alone at Christmas

Free event hosted at Hampton Inspired Hub for families who will struggle financially/socially over Christmas. Attendees will leave with plenty of goodies having had a hot meal and some fun. Father Christmas will be there and there will be live music too! 10:00 am to 3:00 pm on Christmas day. **Limited spaces, booking required to avoid disappointment.**

Telephone or Text	Susan Green on 07713 405049
Email	theinspiredhub@gmail.com

The Real Junk Food Project, Twickenham

TRJFP at the ETNA Centre, 13 Rosslyn Road, Twickenham, TW1 2AR will be closed on the 24th and 26th December. **They will be open as normal w/c Monday 29th December.**

Telephone	020 8892 3676
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Churches Together, Whitton

Churches Together in Whitton cordially invite individuals and couples on their own to join us for a traditional Christmas Day Lunch from 11:30am - 3:30pm on Thursday 25th December. **Transport can be provided for those who need it. Booking required by 12th December, spaces are limited.**

Telephone	Roubina on 07932 526946
Email	CTiWChristmas@gmail.com

Wiltshire Farms Food Delivery

Meals on Wheels does not operate in Richmond anymore, but a partner organisation, Wiltshire Farms delivers frozen meals to those who may find preparing meals difficult. You need to give them a call or register on the website for more information.

Telephone	01737 823366
Website	https://wiltshirefarmfoods.com/

Christmas Day Lunch at Sidra

Sidra Restaurant in Twickenham are offering a free Christmas Day lunch to individuals who would otherwise be isolated or alone on Christmas. This is happening at the Twickenham restaurant only. **There are limited spaces and you must book in advance to attend.**

Telephone	020 8241 0062 (Twickenham)
Website	https://sidrauk.com/

United Response Christmas Day Quiz

United Response, who support Disabled people across Richmond and Kingston, are hosting their annual Christmas Day quiz online from 12:00 – 1:30 pm. It will be held on Microsoft Teams (online). To access the link, get in touch with Matthew below.

Telephone	07917 492436
Email	Matthew.Campbell@unitedresponse.org.uk

Christmas Day Lunch in Feltham

Riverside Vineyard Church in Feltham are hosting a Christmas Day Lunch for those who might otherwise be on their own from 12:00-4:00 pm on 25 December. If people are able to make a £5 donation to cover the cost, that is very welcome, but if paying is an issue you can speak with the team. **Booking ahead required using the link below. If you need a ride, let the team know and they can help arrange.**

Website	https://riversidevineyard.churchsuite.com/events/sb9d1bxo
Email	hello@riversidevineyard.com

Battersea Arts Centre Christmas Day Party

Battersea Arts Centre are putting on a free Christmas Day celebration for anyone who can't afford a meal or would otherwise be alone on Christmas. There will be a variety of music, entertainment, a visit from Santa Claus and much more! 25th December 2025 from 11:30am – 3:30pm in the grand hall. RSVP to attend.

Website	https://bac.org.uk/bac-community-christmas-day-2025/
Email	christmas@bac.org.uk
Phone	020 7223 2223

Household Support Grant

Richmond AID and Citizens Advice Richmond (CAR) may be able to help with Household Support Fund – an assistance grant for food and essentials. This grant can support people who are struggling to afford food and other essentials. You may have lost your job, be on reduced pay or have benefit issues and are struggling to afford food and other essentials.

- It can be up to £600 for households with 2+ children, £500 for households with 1 child or £300 for household without children. It's for food and essentials – essentials can be gas and electricity, winter clothes, beds, other goods.
- Richmond AID and Citizens Advice Richmond will talk to you and assess your needs and eligibility and advise you on a range of different options or support available to you.
- Please note that you will need to provide evidence that you are resident in LB Richmond.

Richmond Aid:

Telephone	020 3393 7011
Email	advice@richmondaid.org.uk

Citizens Advice Richmond:

Telephone	0808 278 7873
Email – via a form	www.citizensadvice-richmond.org/get-advice/email-us/

Mental Health Resources

Samaritans

If you're not feeling OK you can get in touch with Samaritans about anything that is troubling you, no matter how large or small. They will listen, no judgement, no pressure, and help you work through what's on your mind.

There's information on the website about what to do if you are worried about someone else and a list of other sources of help if you are looking for advice or specialist support for a particular issue.

Telephone	116 123 Free from any phone at any time – 24/7
Email	jo@samaritans.org email with a 24 hour response time
Website	www.samaritans.org

Mental Health Resources

Mental Health Team Single Point of Access for Richmond and Kingston (children)	0203 513 5000
South West London and St George's Mental Health NHS Trust 24/7 Mental Health Support Line	0800 028 8000
West London Mental Health Trust Single Point of Access (SPA) – Hounslow	0800 328 4444
Saneline	0300 304 7000 and 07984 967 708 support@sane.org.uk Open 4:30 - 10:30 pm every day
Adults Emergency Duty Team (Richmond)	020 8744 2442 5pm to 9am / Weekends 24 hours A trained social worker will speak to you over the phone, assess the situation and decided the best course of action

Mental Health Resources

Campaign Against Living Miserably (CALM)	0800 58 58 58 – 5pm to midnight every day
Childline – Under 19's	0800 1111
Papyrus – Prevention of Young Suicide (under 35's)	Call 0800 068 41 41 – 9am to midnight every day Text 07860 039967 Email pat@papyrus-uk.org
SOS Suicide of Silence	Call 0808 1151505 Email support@sossilenceofsuicide.org
Shout Crisis Text Line – for everyone	Text "SHOUT" to 85258 – 24/7 support

Bridging the Gap

A guide to mental health services in Richmond and Kingston Boroughs, created by short and long term service users who had struggled to negotiate their way through the complex web of mental health services and wanted to create a guide to help others who were in a similar circumstance to themselves.

<https://www.ruils.co.uk/article/bridging-the-gap-2/>

Or you can contact Ruils and we will send you a copy in the post:

Telephone	020 8831 6083
Email	info@ruils.co.uk

RB Mind Journey Recovery Hub

Journey Recovery Hubs provide out-of-hours support to reduce immediate crisis and to safety plan for those living with mental health problems. They are available **Tuesday, Thursday, Friday (6-10pm) and Sunday (2-8pm)**.

Telephone	020 3137 9755
Email	recoveryhub@rbmind.org
Location	32 Hampton Road, Twickenham, TW2 5QB Near Twickenham Green
Website	https://www.rbmind.org/support-for-adults/journey-recovery-hub/

Social Services

Social Services for Adults

If a person is being abused or at risk of abuse, contact the relevant safeguarding team in your area using the contact details below.

Kingston:

Telephone	020 8547 5008
Email	adult.safeguarding@kingston.gov.uk
Out of hours phone	020 8770 5000
Website	https://www.kingston.gov.uk/adult-social-care

Richmond:

Telephone	020 8891 7971, Monday to Friday 9am to 5pm
Email	adultsocialservices@richmond.gov.uk
Out of hours phone	020 8744 2442, Monday to Friday 5pm to 8am and 24 hours at weekends and bank holidays
Website	https://www.richmond.gov.uk/services/adult_social_care

If you believe someone is at immediate risk please call 999.

Adult social care teams can provide information, support and guidance to adults with care and support needs, and those who look after them.

Social Services for Adults

Wandsworth:

Telephone	020 8871 7707, Monday to Friday 9am to 5pm
Out of hours phone	020 8871 6000
Website	https://www.wandsworth.gov.uk/health-and-social-care/adult-social-care/contact-adult-social-care/

Hounslow:

Telephone	020 8583 3100, Monday to Friday 9am to 5pm
Email	Adultsocialcare@hounslow.gov.uk
Out of hours phone	020 8583 2222, Monday to Friday 5pm to 8am and 24 hours at weekends and bank holidays
Website	https://www.hounslow.gov.uk/info/20130/safeguarding_adults_at_risk

If you believe someone is at immediate risk please call 999.

Adult social care teams can provide information, support and guidance to adults with care and support needs, and those who look after them.

Social Services for Children

Single Point of Access (SPA) – for both Richmond and Kingston:

Telephone	020 8547 5008, Monday to Friday 8am to 5pm
Out of hours phone	020 8770 5000
Website	https://www.richmond.gov.uk/single_point_of_access

Child Protection Team – for Hounslow:

Telephone	020 8583 6600
Out of hours phone	0208583 2222
Website	https://www.hounslow.gov.uk/info/20075/child_protection

Wandsworth's Multi-Agency Safeguarding Hub (MASH)

Telephone	020 8871 6622
Out of hours phone	020 8871 6000
Website	https://www.hounslow.gov.uk/info/20075/child_protection

If you think a child or young person is in immediate danger call 999.

Medical Support

Get Medical Help

If you think it's an emergency:

- call [999](tel:999)
- [find your nearest A&E](#)

If you need help now, but it's not an emergency:

- go to 111.nhs.uk or call [111](tel:111)
- speak to a [pharmacist](#) for advice on medicines or common problems like coughs, colds and rashes
- see a [GP](#) or [dentist](#)

Care Agencies

Care Agencies

These agencies are not recommended by Ruils, but they all work in our local area:

Richmond:

Amber Home Carers: <https://www.homecare.co.uk/homecare/agency.cfm/id/65432230213> - 020 8890 2566

Caremark: <https://www.caremark.co.uk/locations/richmond-upon-thames/> - 0208 544 8037

Home Instead: <https://www.homeinstead.co.uk/richmond/> - 0203 879 7877

Bluebird: <https://www.bluebirdcare.co.uk/richmond-twickenham> - 020 4538 3483

Surecare: <https://www.surecare.co.uk/richmond/> - 020 3795 1014

Cura Care: <http://curacare.co.uk/> - 0208 892 9222

Helping Hands: <https://www.helpinghandshomecare.co.uk/our-locations/richmond/> - 020 3993 7817

Wandsworth:

Bluebird - <https://www.bluebirdcare.co.uk/wandsworth-putney-battersea> / 020 8877 4950

Gentle Healthcare – <https://www.gentlehealthcareservices.com/> - 08007720017

Trio Care – <https://www.triocareagency.co.uk/> - 020 3336 2050

Food Banks over Christmas

Food Banks over Christmas

Only some of the local foodbanks in Richmond and Wandsworth are operational over the Christmas period (check days/hours on the following pages). They can offer non-perishable, in-date food e.g. tinned food, pasta, rice, tea, coffee, cereal.

In order to access these banks, you need a food voucher that Ruils and other orgs can provide. Once you have a voucher, then drop-in at one of the centres to collect a food parcel.

If you need to request a voucher, please call Ruils or another organisation you are connected with to discuss. **All requests to Ruils must be made before 5 pm on Tuesday December 23rd.**

Telephone	020 8831 6083
Email	info@ruils.co.uk

Richmond Food Banks

Name	Location	Christmas Days & Times
Richmond Vineyard Community Centre 07516 935 655	The Vineyard Richmond TW10 6AQ	Open Monday 22 nd December from 13:00 – 15:00 Closed 23rd December to 4th January
Barnes Castelnau Community Centre 020 8741 0909	7 Stillingfleet Road Barnes London SW13 9AQ	Open Friday 26 th December from 9:15 – 11:15 Open on Friday 2 nd January from 9:15 – 11:15
Hampton The White House 07566 746531	The Avenue Hampton TW12 3RN	Closed 23rd December to 4th January
Whitton Whitton Community Centre 07516 935655	Percy Road Whitton TW2 6JL	Closed 23rd December to 4th January
Ham Ham Youth Centre (Ham Hall) 07516 935 655	Ham Close Richmond TW10 7PL	Open Tuesday 23 rd December from 11:30 – 13:00 Open Tuesday 30 th December 11:30 – 13:00

All food banks in operation the week ahead of the Christmas holiday period Monday 16 - Friday 20 December. [Click here to see opening hours.](#)

Richmond Food Banks

Name	Location	Christmas Days & Times
Mortlake The PowerStation 07516 935 655	121 Mortlake High St Mortlake SW14 8SN	Open Monday 22 nd December 13:30 – 14:45 Open Monday 29 th December 13:30 – 14:45
Fulwell St Michael's Fulwell 07516 935655	Wilcox Rd Teddington TW11 0SP	Open Wednesday 24 th December 14:00 – 15:45 Open Wednesday 31 st December 14:00 – 15:45

All food banks in operation the week ahead of the Christmas holiday period Monday 16 - Friday 20 December. [Click here to see opening hours.](#)

Wandsworth Food Banks

We're **closed for Christmas**
12pm Wed 24 December
to Thu 1 January 2026

Open as usual from Fri 2 January

Happy Christmas and New Year!



Wandsworth Foodbank closes at 12pm on Wednesday 24th December and will re-open Friday 2nd January 2026.

Telephone	020 7326 9428
Email	info@wandsworth.foodbank.org.uk
Website	https://wandsworth.foodbank.org.uk/